

# PRIVACY POLICY

Last updated: 29 July 2025

Logicom Technologies (“we,” “us,” or “our”) operates the mobile application ConvertX (“App” or “Service”). This plain-language summary explains how we collect, use, and protect your personal information. If anything is unclear, please contact us at [lsenterprises.id@gmail.com](mailto:lsenterprises.id@gmail.com).

## 1. What we collect

- Device details: model, brand, OS version, language, network type, MAC address, and identifiers such as GAID (Android) or IDFA/IDFV (iOS).
- App usage: how you interact with the App.
- Contact details: email address you provide voluntarily.

## 2. Why we use it

- To provide, maintain, and improve the App.
- To detect and prevent fraud, abuse, or other misconduct.
- To respond to your questions or complaints.
- To comply with legal obligations.

## 3. When we share it

- Inside our group of companies.
- With trusted service providers who help run our business (e.g., hosting, analytics).
- When legally required (court order, subpoena, or law-enforcement request).
- To protect our rights, property, or safety.

We never sell your personal data for marketing purposes.

## 4. Children’s privacy

We do not knowingly collect information from anyone under the age of majority in their jurisdiction without verifiable parental consent. If you believe we have done so, please let us know and we will delete the data promptly.

## 5. Your rights

Depending on where you live, you may have the right to:

- Access or obtain a copy of your data.
- Correct or delete your data (unless we must keep it for legal reasons).
- Restrict or object to certain processing activities.
- Withdraw any consent you have given.

Send requests to [lsenterprises.id@gmail.com](mailto:lsenterprises.id@gmail.com).

## 6. Third-party links

The App may include links to external sites or services (e.g., Facebook, Google AdMob/Firebase). We are not responsible for their privacy practices; please review their policies separately.

## 7. Security & retention

We use industry-standard safeguards to protect your data. We keep it only as long as you use the App and for any additional period required by law, after which we securely delete or anonymize it.

## 8. Contact us

For questions or privacy requests, email us at [lsenterprises.id@gmail.com](mailto:lsenterprises.id@gmail.com).

If we update this policy, we will post the new version in the App and update the “Last updated” date above.